
Garner Clancey

Directeur, CHD Partners, Australie



Garner est directeur de *CHD Partners*, une société fondée en 2005 et engagée dans la prévention de la criminalité. Garner a déjà enseigné la prévention de la criminalité au premier et au deuxième cycle et enseigne actuellement la politique en matière de prévention de la criminalité à l'Université de New South Wales. Garner est membre de plusieurs organismes, notamment du Comité exécutif du Conseil national de prévention du crime de l'Australie, du conseil d'administration du *National Children's and Youth Law Centre* et du *NSW Young Offenders Advisory Committee*. Garner a été conférencier au Congrès mondial de criminologie (à Barcelone en 2008), à la Société de criminologie de la Nouvelle-Zélande et de l'Australie (à Adelaïde en 2007) et lors du colloque annuel du CIPC (à Canberra en 2006).

Garner Clancey,

Director, CHD Partners, Australia

Garner is Director of CHD Partners, a company established in 2005 and committed to the prevention of crime. Garner has taught crime prevention subjects at undergraduate and postgraduate level and is currently teaching Crime Prevention Policy at the University of New South Wales. Garner is an Executive Committee member of the Australian Crime Prevention Council, is on the Board of the National Children's and Youth Law Centre and is a member of the NSW Young Offenders Advisory Committee. Garner has presented conference papers at the World Congress of Criminology (Barcelona 2008), the Australian and New Zealand Society of Criminology (Adelaide, 2007), and ICPC's 6th Annual Colloquium On Crime Prevention (Canberra, 2006).

Garner Clancey

Director de CHD Partners, Australia

Garner es Director de CHD Partners, una empresa establecida en el 2005 y comprometida a la prevención de la criminalidad. Garner ha enseñado sobre la prevención del crimen en pregrados y posgrados y actualmente está enseñando las Políticas de Prevención del Delito en la Universidad de New South Wales. Garner es un miembro del Comité Ejecutivo del Consejo Australiano de la Prevención del Crimen, es parte de la Junta Nacional del Centro Legal sobre la Infancia y Juventud y es miembro del Comité Consultativo de Jóvenes Delincuentes de New South Wales. Garner ha presentado sus investigaciones en conferencias como el Congreso Mundial de Criminología (Barcelona 2008), en la Sociedad de Criminología de Australia y Nueva Zelanda (Adelaide, 2007), y en la Conferencia del CIPC (Canberra, 2006)



Building Crime Prevention Capacity through Education

**International Centre for the Prevention
of Crime Conference 2009**

Garner Clancey and Olivia Kidon

CHD Partners

► Our Values:

- Use evidence-base
- Promote participation
- Build capacity
- Don't promote fear
- Consider unintended consequences

► Our Work:

- Local crime prevention plans
- Crime risk assessments
- Community safety audits
- Security audits
- Research and evaluation
- Training
- Program development

Garner Clancey

- Tertiary qualifications in psychology and criminology
- 10 years NSW public sector (Dept of Juvenile Justice, NSW Police)
- 9 years tertiary teaching – policing, crime prevention, security
- 7 years independent work
- Boards / Committees
 - National Children's and Youth Law Centre
 - Australian Crime Prevention Council
 - Young Offenders Advisory Council

Observations on Crime Prevention Education

- ▶ There is a well developed and growing body of literature, but it is not always accessible or well understood
- ▶ **Practitioners** - there are limited opportunities for professional development – “of the crime prevention officers completing the questionnaire as part of the training needs assessment exercise most (about 80%) had had specific crime prevention training of no more than six days”
Cameron, M. and Laycock, G. (2002) Crime Prevention in Australia in Graycar, A. and Grabosky, P. (eds) *The Cambridge Handbook of Australian Criminology*, Cambridge University Press; Cambridge, p 317.
- ▶ **Community Members** - crime prevention information is even less accessible to community members. Consequently, ‘expert’ voices are often privileged, due in part to the limited avenues for local community members to formalise their frequently significant tacit knowledge

Our Response



Crime Prevention Fact Sheet Series

Five Reasons Not to Rely on the Criminal Justice System Alone to Prevent Crime Developed by Garner Clancey

- Many crimes are never reported to police, so the police and other criminal justice agencies will never investigate the matters, punish the offenders or support the victims. The following data shows the low level of reporting to police for some offences (especially those against the person):
 - Only about one in three **assaults, attempted burglaries and robberies** of the person are ever reported to the police¹
 - Even fewer sexual assaults are reported to police, with data from victim surveys suggesting that only 15 to 20 per cent of **sexual assaults are reported to police**²
- When crimes are reported to police, few are 'cleared'. An offence is generally cleared when criminal proceedings are commenced against an alleged offender. The following shows the clear-up rates for particular offences in Australia:
 - More than:
 - 70% of robbery cases
 - 50% of extortion cases
 - 52% of sexual assault cases
 - remain unsolved 30 days after they have been reported³
 This means that even when offences are reported to police, the likelihood of proceedings being commenced against an alleged offender is reasonably low.
- Even when criminal proceedings are commenced, it is not guaranteed that the offender will be sentenced to prison. The table below illustrates the attrition within the criminal justice system to incarceration.⁴

Offences Committed	
Offences Reported	
Offences Recorded	
Offences Cleared Up	
Offences Resulting in a Caution or Conviction	
Offences Resulting in a Conviction	
Offences Resulting in a Custodial Sentence	

It is clear – not all offences are reported to police; of those that are reported of those offences that are recorded and investigated, not all are solved (or in an offender being punished).

¹ Australian Bureau of Statistics (2007) Crime and Safety NSW, Australian Bureau of Statistics, 4
² O'Brien, K., Jones, C. and Kinnear, V. (2006) 'What caused the decrease in sexual assault crime and justice', No. 125, BOCOSAR, Sydney
³ Warrilow, G. (2004) Law and Order in Australia: History and Reality, Federation Press, 16
⁴ Home Office (1999) as cited in Johnson, L. and Shaping, C. (2002) Governing Security, Sage

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Crime Prevention Fact Sheet Series

A Model for Prioritising Crime Prevention Problems Developed by Garner Clancey October 2007

Local crime prevention planning requires decisions to be made about which crimes will receive attention. Limited capacity, limited resources and competing priorities necessitate such decisions.

Prioritising crime problems generates a myriad of technical and political questions. Sifting through available crime data will not necessarily determine which crimes should be favoured over others. Complex questions about the relative harms associated with particular offences; fluctuating crime trends; crime reporting anomalies; and competing perspectives within a locality all complicate the processes associated with prioritising crime problems.

In response to the challenges associated with these processes, the following model has been developed. The model attempts to provide a framework for how decisions will be made in the context of local crime prevention planning. While aspects of the model are specific to New South Wales, the general concepts are applicable elsewhere.

Step 1: Assemble BOCOSAR and police crime data. Review this data across the LGA and identify the most voluminous offences.

Volume Crime Priorities:

- 1.
- 2.
- 3.
- 4.
- 5.

Number of incidents for the key crime... 1 by the 'Dark Figure Multiplier'. This then gives the picture for crimes with low volume calculation goes some way to...

Incidents generated in Step 2 by the file limited, this step helps to provide a total costs of crime. While all of me by the local council, it does help to...

and police data to identify those... increasing over a five-year period, by through 3). Include offences which rely in 4) and 5).

as a crime ranking for each of the... 1 people) and enables comparisons to view the BOCOSAR LGA rankings and in which the LGA appears in the top...

Crime

- 1.
- 2.
- 3.
- 4.
- 5.

LGA R

- 1.
- 2.
- 3.
- 4.
- 5.



Crime Prevention Fact Sheet Series

The Ingredients of Crime Prepared by Garner Clancey



(Information for this Fact Sheet, including this diagram, has been adapted from Felson, M. (2002) *Crime in Everyday Life*, 3rd Edition, Sage Publications, Thousand Oaks)

For an offence to take place there must be the coming together of particular ingredients in time and place. These ingredients of crime include:

- A Motivated Offender** – there must be a motivated offender for a crime to take place. The motivated offender moves in and observes a suitable target.
- A Suitable Target** – a suitable target could include a person, an item (including drugs, cars, mobile phones, etc.) or structure (fence, rail car, bridge, etc.). The motivated, rational offender decides whether there are risks involved in committing the offence.
- Absence of Capable Guardians** – a motivated offender will offend against a suitable target in the absence of capable guardians. The loss of milk and bread home delivery personnel, ticket conductors and non-working parents, for example, have reduced the number of capable guardians in our communities and neighbourhoods. Security guards and rangers have in some instances, assumed the 'eyes and ears' role once played by these local people.
- Presence of Props and an Audience** – the risk of crime is accelerated by the presence of props (i.e. weapons, spray paint, screw drivers) and an audience. An audience can gad a motivated offender to steal, assault, rob and damage property.
- Presence of Camouflage** – the presence of camouflage can increase the likelihood of an offence occurring. Hiding spots, sheltered locations and poorly lit spaces will increase the chances of offending.

By removing these key ingredients, crime can be prevented. Providing better guardianship, stemming the supply of motivated offenders and protecting or removing targets will all help to prevent crime.

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Shopping Centre Fact Sheet Series

Preventing Conflict with Young People – The CHD Partners Model Developed by Garner Clancey and Michael Huggett July 2007

It is not uncommon for shopping centre security guards and young people to occasionally end up in some form of conflict. Irrespective of the reason for the conflict or who is responsible, it is in everyone's best interest if conflict can be prevented, or managed effectively when it does arise.

Through working with shopping centre security personnel, we have developed a model for preventing conflict with young people. This model is depicted below.



Young People and Crime Fact Sheet Series

Working with Young Offenders – Psycho-Social Functioning Model Developed by Rohan Luhman and Garner Clancey January 2008

Young people involved in crime will often have experienced difficult, chaotic home lives. The absence of appropriate role models and boundaries results in many young offenders having limited insight into their behaviour and the consequences of their behaviour on others. As a result, how young offenders think and act in social situations is often quite different from their non-offending peers – in their adopting they have not learnt many of the beliefs and skills that most of us take for granted. For professionals working with young offenders, it is important to have a framework to guide and shape interventions that will address the aspect of young offenders' functioning.

The psycho-social functioning model is a particularly effective model on which to base interventions that help young people to better understand their own behaviour. This model breaks down behaviour into preceding elements, such as beliefs, triggers, thoughts, feelings and actions. The diagram below depicts the model and provides a brief description of each component and the potential ways that each component might contribute to offending.¹

Process And Examples	Description
BELIEFS Examples: 'everyone has insurance'; 'if someone puts you down you have to hit back'; 'I can't control myself'	Beliefs - Attitudes and Values Beliefs are the values and attitudes we have about ourselves, other people and the world. Many high risk offenders will have anti-social beliefs that serve to validate their offending behaviour. Beliefs influence what events trigger our emotions, and how we behave. Many high risk offenders will not be familiar with having more positive beliefs about themselves (self-esteem) and others, and also the influence of negative beliefs on their behaviour.
TRIGGERS Examples: A car with a window down, an argument with parents or partner, being gassed up by peers	Trigger Events and High Risk Situations These are events or situations that trigger thoughts and emotional reactions in people. The beliefs we have and past habits will make some events more likely to be triggers. Often high risk offenders will not know the types of events that put them at risk of offending, or how to manage these events when they occur.
THOUGHTS Examples: 'they left the window down', 'no-one came about me', 'they think I'm soft', 'this is the last time I'll do it'	Thoughts and Self Talk After an event we interpret events through our thoughts. Also called 'self talk', what a young person says to themselves after something happens will influence the way they feel, and react to an event. Young people often believe they can't change the way they think – but in reality with practice most people can change how they think. Habits are basically patterns of thinking and behaving – to break a habit young people need to change the way they think.

¹ The model draws from Pithers, P. (1993), 'A relapse prevention approach to reducing aggressive behaviour', in S.A. Gerrard and W. Lucas (Eds), *Serious violent offenders: Sentencing, psychology and law review*. Canberra: Australian Institute of Criminology.

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Contributing to a safer community

Our Response

► Build capacity through:

- Development of in excess of 35 fact sheets
- Development of a Crime Prevention Practitioner's Network
- Coordination of regular seminars
- Development of an Induction Package for Local Crime Prevention Committees
- Development of a Community Safety Audit Manual
- Development of An Integrated Model of Crime Prevention and an associated manual
- Development of an Offence Briefing Series
- Crime prevention videos - <http://www.youtube.com/watch?v=k5MdnRrEUzg>

► All of these resources are freely available and all seminars have been provided free of charge to hundreds of practitioners

► To augment these resources we have developed a series of teaching materials

Education and Teaching Resources

- ▶ Interactive rather didactic
- ▶ Reflect adult learning principles – see, listen, read, reflect, discuss, do, apply
- ▶ Reduce jargon where possible
- ▶ Expect low literacy, which also assists in translating materials
- ▶ Cascading levels of complexity with engagement primary aim through to competency as tertiary aim

The Criminal Mind Series



The Criminal Mind Series The Graffiti 'Artist'

Developed by Garner Clancey

Motivations and Rewards

Opportunities



Facilitators and Tools

Prevention Strategies

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The Criminal Mind Series The Burglar

Developed by Garner Clancey

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Opportunities



Prevention Strategies

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The Criminal Mind Series The Armed (Hand Gun) Robber

Developed by Garner Clancey

Motivations and Rewards

Opportunities



Facilitators and Tools

Prevention Strategies

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The Criminal Mind Series The Car Thief

Developed by Garner Clancey

wards

Opportunities



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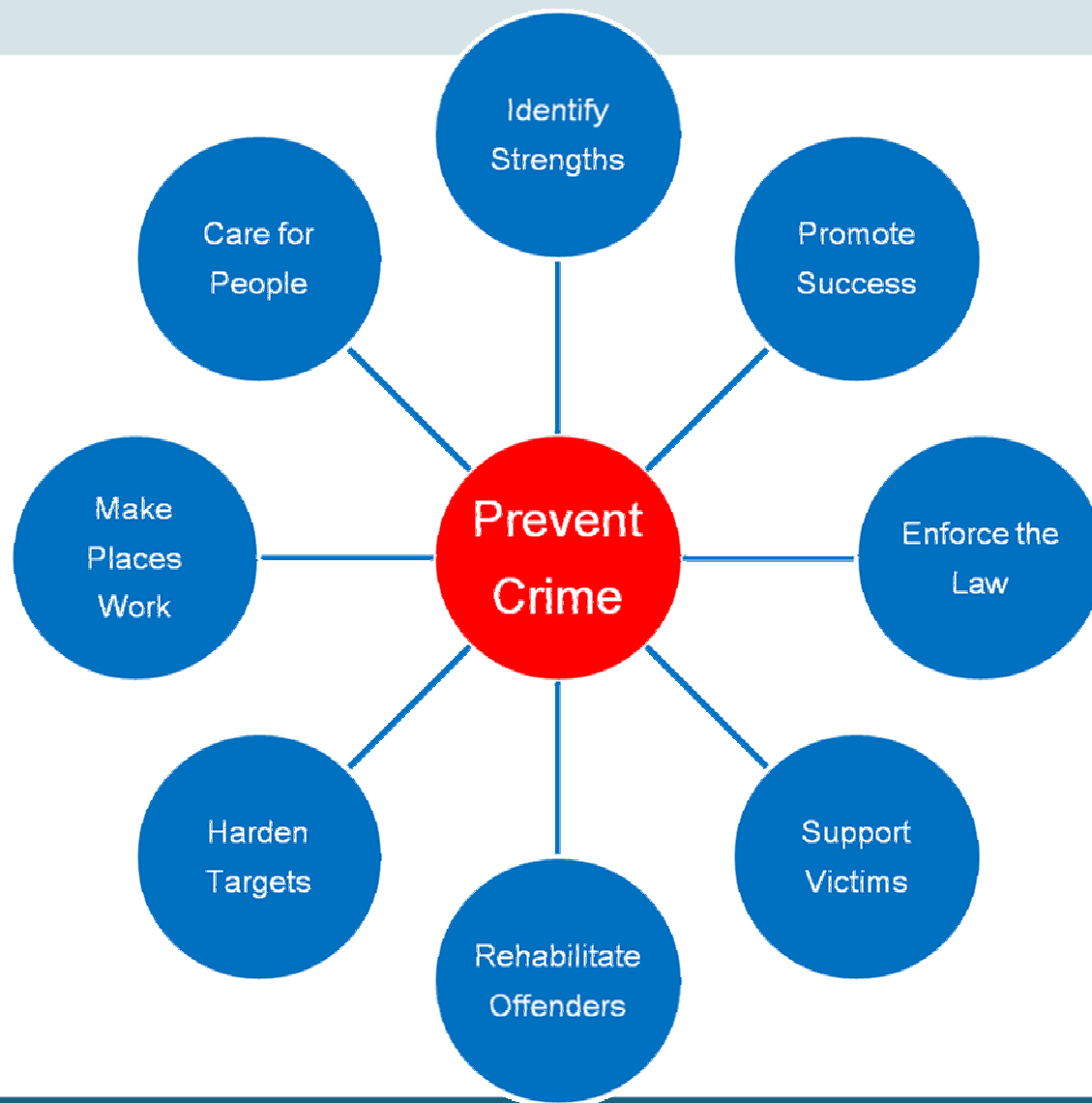
Prevention Strategies

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Contributing to a safer community

An Integrated Approach to Crime Prevention



(First Generation) CPTED Principles



Natural Surveillance

Developed by Garner Clancy

Promoting natural surveillance is one way of increasing the risks of offending and is a key pillar of crime prevention through environmental design. The following images provide some examples of ways to promote natural surveillance.



The reflective glass of this corner office also acts as a mirror. Not only does the reflective glass promote surveillance, but the large office windows ensure natural surveillance of the commuters.



The convex mirror promotes visibility for drivers and pedestrians alike.



This gilded door enables sight into the street as a person leaves their home.



The use of glass in this building promotes natural surveillance. The permeable fence adds to the opportunities for passive surveillance as staff go about their business.



These city bikes promote surveillance as people leave their cars and use the bikes to cycle around the city. Not only are people enjoying recreation, they also promote surveillance.



Mixed land use promotes activity through greater periods of the day. Cafes and restaurants draw people into areas and can provide a steady flow of eyes on the street.



This park makes use of low shrubs to promote sightlines through the area.



Low shrubs and the absence of low foliage ensure that these offices look out onto neighbouring walk ways.



This new residential complex has been built to a height that it provides comprehensive surveillance of this commuter car park.



This bus stop is easily seen through, enhancing the ability of motorists and pedestrians to observe people moving through this area.



This townhouse frontage promotes no surveillance.



This small neighbourhood shopping area is obscured by foliage. This is potentially both bad for business and for crime.

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Access Control and Territorial Reinforcement

Developed by Garner Clancy

Controlling people's access to certain facilities and places can help reduce the incidence of crime. However, access control will not be desirable in all locations.

Territorial reinforcement occurs when there is a sense of ownership or proprietorship over an area. Clear demarcations between public and private space send cues to users of an area. Land that has ambiguous ownership is often the site of illegal dumping and other crimes because there is no obvious capable guardianship.



Bollards can restrict vehicular traffic in an area.



Fences and signage prevent or restrict access.



Signage alerts transitions from public to private space.



The garden in this photo establishes a clear boundary to this private property and it also acts to deter graffiti.



Entry phones restrict and control access to residential complexes.



Swipe cards and biometric security systems routinely prevent access to secure areas.



This entrance clearly denotes movement from the footpath to the park. The fence, bollards and sandstone encased garden bed provide a clear edge to the park and separate different features of the park.



The shared cycle and pathway are clearly separated from the residential complex. The line of trees, the garden bed, the raised garden and then the fence line show transitions from public to private space.



The use of colour in this area highlights different paths and different functions. The raised balconies also limit natural ladders, but provide some surveillance over the park.



The clearly defined paths through this site encourage movement along the designated pathways.



This small area is a site of frequent dumping. It is not immediately apparent what purpose this area provides or who is responsible for its upkeep.



Access control measures are frequently undermined by users of the area (i.e. staff / residents).

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Space Management

Developed by Garner Clancy

Well maintained, vibrant and active locations will often be perceived to be safer and have lower crime rates than areas that are poorly maintained. The ongoing management of a space sends cues about guardianship and who are legitimate users. Consequently, space management is an important feature of crime prevention through environmental design.



Communicating about acceptable behavioural standards can be a way of promoting particular behaviour and managing a space. Some methods promote positive images, while others are more legalistic.



Mural and artwork add to the feel of an area. Murals can also be used to prevent graffiti. These two images show both permanent (left image) and temporary (right image) murals. These murals / artwork draw people into these locations and give a positive feel to the area.



Left: Providing facilities to properly secure bicycles can promote movement through an area. In this case, there are no facilities and the positive benefits of cycling are negated by the prohibition of securing your bike to the fence.



Far Left: Cultural icons and images can also create a positive sense of place for communities.



The use of climbing vines and murals serves to protect this site from graffiti.



Well maintained garden beds and civic places promote a sense of guardianship in an area.



Street performers can establish a pleasant mood within public places.



Markets and street fairs can activate areas and promote a sense of community culture.



Playgrounds and other activity generators can promote surveillance, enable connections amongst residents and can influence the behaviour of people in the vicinity.



Street art can add to the atmosphere of an area and draw people into particular locations.

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Considering Differential Impacts



Outcomes of Education

- ▶ Not rigorously evaluated, but have received very positive feedback –
 - “FAB. Interesting, useful, immediately applicable”
 - “Most engaging training I’ve done in last five years”
 - “Thoroughly enjoyed. Well presented and highly enlightening”
 - “Absolutely awesome. I am very keen on pursuing more training and exploring the issues practically”
 - “Excellent. Comprehensive, balanced and participatory”
 - “Most enjoyable training I’ve been to in awhile. Well done”
- ▶ Anecdotal, training challenges ‘punitive populism’ and common sense understanding of law and order
- ▶ Need to independently evaluate resources and outcomes. Promising results suggest that crime prevention educational materials are necessary to build capacity of practitioners and community members to effectively prevent crime



Thank You

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